

Schedule of Professional Service Fees

All fees, charges and deposits are in addition to those levied by suppliers and airlines. Payment may be made by direct deposit, credit card, cash, American Express 'Pay with Points' or Pay Later over six or 12 months. Fees, if applicable, are shown below.

Service Fees S55.00 One-way domestic business class airfare per person S55.00 Return domestic business class airfare per person S55.00 Return domestic business class airfare per person S55.00 Dome-way international airfare, rail or bus per person S55.00 One-way international airfare, rail or bus per person S55.00 One-way international airfare, rail or bus per person S55.00 One-way international airfare, rail or bus per person S55.00 One-way international airfare, rail or bus per person S55.00 One-way international airfare, rail or bus per person S55.00 One-way international airfare, rail or bus per person S55.00 One-way international package, tour or cruise per person S55.00 One-way international package, tour or cruise per person S55.00 One-base per for small groups (0-19 passengers) S55.00 Set up fee for groups (20-50 passengers) S55.00 Group booking fee per person Required at time of booking and is non-refundable regardless of reason for cancellation (n addition to any Supplied ebposits) S15.00 per person for all domesits bookings S15.00 per person for all domesits or foreign Currency Draft per transaction Frequent flyer S25.00 Cash/Cash Passports or Foreign Currency Draft per transaction S25.00 Cash/Cash Passports or on cline Supplier per person <			
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	Payment fees	1.4% for Visa	1.8% for American Express
		1.2% for Mastercard	3.00% for international cards issued outside Australia

Effective 01 January 2025. Fees are inclusive of GST where applicable.

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The Value of Our Professional Fees Your Journey, Our Expertise

As your travel partner, we understand that travel planning is an exciting but complex process.

We're here to shed light on why we charge non-refundable professional fees for our service that benefits you throughout your journey.

- **Expertise:** Our dedicated travel experts possess in-depth knowledge of the travel industry. We stay updated with products, destinations and the latest trends so we can provide you with the best advice.
- **Time-Saving:** Travel planning can be timeconsuming. We save you hours of research, booking, and organisation. Your convenience is our top priority.
- **Customisation:** We craft personalised itineraries tailored to your preferences, ensuring your trips are memorable and stress-free.
- **Support:** In the event of disruptions, cancellations, or unexpected challenges during your journey, we are here, ready to assist you.
- **Exclusive Access:** As intermediaries, we have access to special deals, upgrades and offers that may not be available to the general public.

- **Peace of Mind:** Our fees support our commitment to ensuring your experience is expertly curated during the planning stage of your journey allowing you to enjoy your experience from the very beginning to the end of your journey.
- **Savings:** By leveraging our industry relationships and expertise, we often save you money in the long run.
- Value-Added Services: You gain access to a range of travel services that go beyond standard bookings, including travel insurance, visa advice and more.
- **Code of Conduct:** We are proud to be an accredited member of the Australian Travel Industry Association (ATIA). We adhere to the rigorous ATIA Code of Conduct and in the event that you have any concerns or grievances, you have the opportunity to escalate your concerns through to the association for thorough review and investigation.

Remember, our non-refundable professional fees are an investment in a seamless and unforgettable travel experience. We're passionate about what we do and your satisfaction is our greatest reward.

Thank you for choosing us as your travel partner. We look forward to helping you explore the world and create lasting memories.

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